

To:

SITEMA GmbH & Co. KG G.-Braun-Straße 13 76187 Karlsruhe GERMANY
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Date: _____

Complaint yes no

Urgent** yes no

<i>If different from Sender</i>		
Sender*:	Return to:	Billing address:
_____	_____	_____
Name	Name	Name
_____	_____	_____
Address	Address	Address
_____	_____	_____
Postcode	Postcode	Postcode
_____	_____	_____
Country	Country	Country

Contact commercial:	Contact technical:
_____	_____
Name	Name
_____	_____
Telephone	Telephone
_____	_____
E-Mail	E-Mail

Material received

(If possible, please only sent SITEMA parts – no rods, cylinders, proximity switches, fittings, ...)

___ pieces of Type _____ serial number: _____

___ pieces of Type _____ serial number: _____

___ pieces of Type _____ serial number: _____

Missing holders for proximity switches should **not be** replaced (for example, if they have been disassembled by the operator of the clamping head).

Reason for Returning*

* Required field

**Information about the process

After receiving controls erfolgter Eingangsprüfung you will receive a repair offer for approval. After approval the clamping heads are repaired within two weeks. In the case of urgent repairs, please contact your usual contact person before sending the clamping heads. For the most common types exchange units are often available.